



CITY OF CHICAGO



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
LIQUOR LICENSE PLAN OF OPERATION

Licensee: Saigon Pho, Inc.
d/b/a: Saigon Pho

Premises: 3220-3222 West Bryn Mawr Avenue
Chicago, IL 60659

Application Type: Consumption on Premises-Incidental Activity (1475) and
Retail Food Establishment (1006)

Account Number: 465673

Site: 01

Pursuant to City of Chicago Municipal Code ("M.C.C.") Sections 4-60-040 (h), the Department of Business Affairs and Consumer Protection ("BACP") / Local Liquor Control Commission ("LLCC") of the City of Chicago and the above-named Licensee have agreed to the issuance of a Consumption on Premises - Incidental Activity and Retail Food Establishment license (collectively "Licenses") under the following

1. Licensee shall operate as a restaurant where the primary business activity will be the sale and service of food and where the sale of alcoholic beverages will only be incidental to the food service. Licensee shall not operate in a manner where the sale of alcoholic beverages is the primary business activity.
2. Licensee's employees may include Managers, Bartenders, Host, Floor Managers, Security Managers, Kitchen Managers and a Chef. All bar and wait staff will be BASSET certified and will be trained with respect to the detection of fraudulent identification. All bartenders and wait staff will be trained to identify intoxicated patrons and will take pro-active steps to prevent the over intoxication of patrons. Kitchen staff will be required to hold Serve Safe Food Protection Certification.
3. Licensee shall not conduct, present or permit any amusement on the licensed premises which would require a Public Place of Amusement license under Title 4-156 of the Chicago Municipal Code. Licensee shall not charge a fee to enter the establishment. Licensee intends to use its stage to offer dining only. There will be no admission fee, nightclub or dancing, karaoke, DJ's, sport activities, pool tables, or arcade with more than 3 machines.
4. Licensee, its employees, and security guards shall immediately report all illegal activity reported to or observed by the Licensee, occurring on or within sight of the licensed premises, by calling 9-1-1. In addition to identifying the name of the business and its address, state their name and relationship to the licensed premises. Licensee shall maintain a logbook of all illegal activity reported or required to be reported to the Chicago Police Department ("CPD"), as required under Section 4-60-141 of the Chicago Municipal Code. Licensee shall retain all incident reports generated for no less than two (2) years. The log will be made available to BACP/LLCC or CPD upon request. Licensee shall immediately address any public nuisance issues which adversely impact the health, safety, and welfare of the community.
5. Licensee shall cooperate fully with CPD in the event that CPD detains, cites, or arrests any individuals at or near the licensed premises stemming from an incident at or near the licensed premises. Licensee, including all staff within the employ or control of the Licensee shall cooperate fully with CPD in its subsequent

investigation and prosecution of such incidents, including but not limited to: signing complaints and testifying in any hearing or trial as necessary.

6. Licensee agrees that in the event BACP/LLCC receives a complaint, the Licensee shall cooperate fully with any investigation, including, but not limited to, submitting any records requested by the LLCC. The Licensee shall, upon request of BACP/LLCC, and providing no state or federal law or regulation requires otherwise or allows for objection to disclosure, produce any records BACP/LLCC has requested within ten (10) days of such request.
7. Licensee shall comply with, and advise all supervisory personnel of, all applicable provisions of the Chicago Noise and Vibration Control Ordinance, Chapter 8-32 of the Chicago Municipal Code. Licensee will display a sign in a conspicuous location with reads, "Please Respect Our Neighbors, Please Exit Quietly and Do Not Loiter."
8. Licensee shall monitor and maintain the occupancy limit certified by the Department of Buildings Commissioner.
9. Licensee will control the accumulation of litter from its customers and other individuals by maintaining a routine sweep of litter outside the establishment by its staff. The Licensee shall thoroughly clean the exterior premises daily to remove any trash and litter. Licensee shall maintain sufficient trash containers to accommodate waste generated. The Licensee shall ensure that all trash containers shall be fitted with a tight-fitting lid that shall be kept covered.
10. Licensee shall install and maintain adequate lighting on all sides of the licensed premises including any alleyway accessible by the business to ensure the safety of all patrons and employees.
11. Licensee agrees not to expand the Premises without first applying to the City of Chicago for the right to expand the Premises.
12. Licensee shall regularly attend the District C.A.P.S. (Community Alternative Policing Strategy) meetings and Hospitality/Business meetings, meetings with the office of the Alderman, Police Commander and any similar CPD-sponsored meetings to improve awareness of community concerns within the neighborhood. The Licensee and all agents shall fully cooperate with the LLCC, BACP and CPD in all inspections and investigation.
13. Licensee shall work with the local Alderman and local community groups at their request and upon reasonable notice to identify and address any issues with the operation of the business, including noise, loitering, crime and other quality of life issues.

The conditions of this liquor license are legally binding and may be enforced by City of Chicago enforcement authorities under M.C.C. §§ 4-60-040(h). All other conditions of the license are governed by the City of Chicago Municipal Code. Violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the Licensee. Violations of the above stated conditions may also result in the issuance of cease and desist orders prohibiting the activity which violates the conditions of the liquor license.

The conditions of the business licenses issued pursuant to this Plan of Operation shall apply to the business address and Licensee and to all officers, managers, members, partners and direct or indirect owners of the entity of which is licensed. The sale of the Licensee to other persons purchasing the stock of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation.

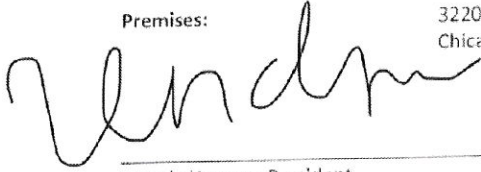
It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this Business License Plan of Operation next to the business license certificates in a conspicuous place at the business address.

Licensee:

Saigon Pho, Inc.
d/b/a: Saigon Pho

Premises:

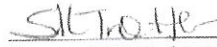
3220-3222 West Bryn Mawr Avenue
Chicago, IL 60659



Wendy Nguyen, President
Saigon Pho, Inc.

3/23/2021

Date



Shannon Trotter, Commissioner
Local Liquor Control Commission
City of Chicago

3/18/2021

Date